



## Board Satisfaction Survey

Establishing an annual process to assess or evaluate the board’s effectiveness can help identify areas that need clarification, potential skill or experience gaps on the board, and topics for ongoing board learning. Evaluating your work as a board and as an individual board member may bring up some uneasy feelings. Talk as a board to create a shared understanding around how an evaluation process will help strengthen board practices, ultimately supporting the advancement of the organization’s mission.

Originally sourced from Kurtis Dawson while at the YMCA of Grays Harbor and adapted into the following document, this board satisfaction survey is a simple starting place for your board’s own evaluation process.

**Note:** More information on evaluation and board development is available in Chapter 3. Composition & Development.

What are the key indicators that create a rewarding, satisfying experience for a board member?	
Personal Development	Learning new skills that can be used on other boards, at work, or at home.
Social	Networking, making connections (not necessarily finding new best friends).
Fun	Group is enjoyable, has a good time.
Skills	The skills I bring to the table make a difference, my abilities are helpful.
Progress	Moving forward, tangible projects completed, possible committee level work, celebration of achievements.
Appreciation	Recognized for efforts, contributions, and volunteer work.
MIC (Mission, Impact, Cause)	Organization is a good cause, makes a difference, and positively impacts the community.

Check each box that applies to your experience working on this board.

**Personal Development**

- I learned new skills to improve my ability to be a board member.
- The skills I learned as a board member I use in other areas of my life.

**Social**

- I made networking connections to other board members. (I could easily call them and use them as a resource.)
- The amount of social time and events for the board is sufficient.

**Fun**

- I have fun being a member of the board.
- I enjoy our meetings. (Board, Committees, etc.)

**Skills**

- The skills (expertise) I bring to the board are used.
- My efforts are helpful in furthering the board's work.

**Progress**

- We make consistent progress on all projects and committee work plans.
- Our committee structure is moving us forward in becoming a board that operates at a strategic level.

**Appreciation**

- I feel appreciated for my efforts on the board. (If unchecked, please use the space below to share ideas on how the board can improve appreciation.)

**Mission, Impact, Cause**

- My contributions to the board make me feel like I am making a positive difference in our community.

**Other**

- I feel well informed about all news and current events at the organization.
- We are following our board norms, bylaws, & other guiding documents.

**[Progress] In your opinion, what are the top three most significant accomplishments the board has achieved in the past year?**

1.

2.

3.

**[Appreciation] What can we do as a board and/or organization to improve appreciation of board member contributions?**

**[Other] Please share any other thoughts you have related to your experience serving on the board.**